

## GENERAL CONDITIONS

Herewith the general conditions applicable;

Mondo has a complaints regulation and a privacy policy which you can read on the website:  
[www.mondo-taal.nl](http://www.mondo-taal.nl)

1. The lessons will be given by qualified instructors.
2. The instructor ensures an adequate preparation and handling of the lessons.
3. The lessons will be given at a private address or a rented location.
4. To determine the entrance level of the pupil the instructor may make use of an entrance exam.
5. The student can be trained to a level which allows him or her to participate in an official Dutch exam.
6. The course material will be chosen by the instructor after consultation with the student.
7. The instructor will acquire the course material on behalf of the student. The student is responsible for the costs.
8. The course material which has been developed by the instructor remains the property of the instructor. This material is protected by copyright and may not be handed over to third parties.
9. The time schedule for the lessons will be determined in consultation with the student.
10. The number of lessons per week will be determined in consultation with the student.
11. In case of illness or other unforeseen circumstances the student/instructor will be informed.
12. Lessons which do not take place because of absence of the instructor will not be charged to the student.
13. In case the student does not notify the instructor in a timely fashion that he/she will be absent for a lesson, the student will be charged for the lesson.
14. In case the student will be absent for a lesson, he/she will notify the instructor between 08:00 and 09:00 am, the day of the lesson.
15. The student/instructor will be responsible for all intentional damages done during the lessons or damages which are the result of negligence.
16. This contract will be signed for a determinate or an indeterminate period of time
17. If a contract with indeterminate duration has been signed a notice of one month must be given.
18. If lessons are stopped before the ending of the contract half of the rest of the lessons must be paid.
19. Apart from the lessons, and the lesson materials, the following items will also be invoiced (unless otherwise agreed): rent, transport costs, excursion costs, copy costs, costs of tests and exams.
20. The costs will be invoiced on a monthly basis unless otherwise agreed.
21. Payment will be made within one month of date of invoice, unless otherwise agreed.
22. The instructor can refuse the student lessons if and when the terms of payment are not adhered to

